

Member Complaints – Monitoring Officer Rolling Record

Ref:	Date 2017	Member	Complainant	Nature of Complaint	Investigation	Outcome	Status (Open/closed)	Follow-up / Learning
MC 1/17	October 2017, by formal complaint form	single Member	Citizen	Possible breach of the Code of Conduct	Investigation LBBD Officer	The Complainant was written to seeking further clarification and they indicated that they were not intending to make an accusation against the Member as having breached the Code of Conduct. It was concluded there was no evidence to sustain the Complaint. As it was without merit, being without any evidence so must be dismissed.	Closed	Procedure is effective in a timely weeding out of Complaints which have no reasonable prospect of success.
MC 2/17	December 2017, by formal complaint form	Complaint about three Members	Citizen	Possible breach of the Code of Conduct	Investigation LBBD Officer	<p>The matter was examined, and the Complainer was given a chance to provide further evidence. It was determined that the motivation for the complaint appears to be a choice to use the Councillor Complaints process to express frustration with a highway repair issue.</p> <p>It was further determined that not being able after contact with a resident to fix a mutually agreeable time and location to the resident's satisfaction cannot in itself amount to a transgression of the Council Code of Conduct. All the Councillors response was reasonable So after consideration of the evidence provided by the Complainant the Council's Monitoring Officer determined that the Complaint was without merit and vexatious and so be dismissed.</p>	Closed	The correct route for remedy of a service's refusal to intervene ought to have been to have raised it with the service manager and/or make a departmental complaint. To use the Councillors complaints process to seek an outcome that won't address his principle concern i.e. the pooling of water on the highway, is vexatious.

Appendix A

Ref:	Date 2018	Member	Complainant	Nature of Complaint	Investigation	Outcome	Status (Open/ closed)	Follow-up / Learning
MC 1/18	9 May	Single Member LB	Public (Two members of)	Possible breach of the Code of Conduct	Investigation LBBD Officer	Matter under investigation	Open	
MC 2/18	16 May	Single Member FC	Officer	Possible breach of the Code of Conduct / Members Officers Protocol	Investigation LBBD Officer	Matter under investigation	Open	
MC 3/18	23 May e-mail	Single Member PC	Public	Possible breach of the Code of Conduct	Investigation LBBD Officer	Dismissed 18 June 2018 - vexatious	Closed	Procedure is effective in a timely weeding out of Complaints which have no reasonable prospect of success.
MC 4/18	23 May e-mail	Single Member PC	Public	Possible breach of the Code of Conduct	Investigation LBBD Officer	Dismissed 18 June 2018 - vexatious	Closed	Procedure is effective in a timely weeding out of Complaints which have no reasonable prospect of success.
MC 5/18	18 June e-mail	Single Member PC	Public	Planning Committee Item	Investigation LBBD Officer	Matter still in process	Open	